

Supplementary Terms and Conditions for Probiz Basic

September 2017

1. Supplementary contract

These Terms and Conditions apply to the extra service Probiz Basic, which the Customer can choose to add to its Telia business subscription; they are a supplement to the Standard Terms and Conditions for Telia Denmark's telephony services (business). In case of conflict, these Supplementary Terms and Conditions take precedence over the Standard Terms and Conditions.

2. Availability

Telia cannot undertake to provide the Customer with Probiz Basic unless Telia finds this technically and economically feasible based on a specific mobile coverage and capacity requirements analysis of the Customer's premises. For the purposes of this analysis, the Customer will be required, on closer consultation, to give Telia details of the Customer's premises to carry out the necessary measurements. If the Customer has no fixed premises, Telia will supply Probiz Basic to the Customer with the coverage and quality offered by Telia's mobile network, see Telia's current coverage summary.

3. Delivery

A condition of supplying Probiz Basic is that the Customer must fill in an authorisation for "Cancellation of subscription for transfer of number" with another provider, specifying that the Customer's main fixed line number is to be forwarded to one of the Customer's mobile numbers. The Customer is personally responsible for setting up and then maintaining the selected services under Probiz Basic: Local Number, Search Group, Queue Control and Automatic Call Diversion. Setup and maintenance are handled via the Web Administration facility which Telia provides to the Customer's super users.

4. Prices

We refer to the separate price list for Probiz Basis which is sent out when the contract is signed. Calls to colleagues within the same contract are free. Calls will therefore be forwarded free to mobile numbers within the same contract. If the Customer opts to forward the fixed line number or search group to an external number which is not part of the contract, this will be billed at the following rates:

- Forwarding to another mobile network: DKK 0,60 per minute
- Forwarding to a fixed line number: DKK 0,60 per minute

Forwarding to a foreign number is not possible.

5. Changes

If the Customer moves or makes other changes to existing premises which affect Probiz Basic, a new "mobile coverage and capacity requirements analysis" must be carried out. Any costs to Telia for the provision of the same functionality and quality of Probiz Basic as before the change will be payable by the Customer.

6. Notice of termination

Probiz Basis will be set up as an extra service to a Telia business subscription. Termination of the associated Telia business subscription will cause the associated agreement on Probiz Basic to be terminated at the same time. The Customer may terminate the agreement on Probiz Basic without also terminating the subscription agreement. Probiz Basic may be terminated by the Customer with 30 days' notice.